

### BACKGROUND

### Digital Transformation Journey of an IT services company from On premise to Cloud

The client is a leading Applied technology services company providing next-gen solutions accelerate the digital transformation journey of large enterprises. The client chose to move from PeopleSoft HCM on-prem to Oracle Cloud HCM



#### Customer Challenges

- Transition of a highly complex and customized PeopleSoft HCM application into Oracle Cloud HCM including integration to multiple down stream applications and third-party payroll
- Inability to validate /sign off Oracle Cloud implementation due to lacking technical and product expertise
- Validation of Numerous bolt on applications built on Oracle PaaS platform ensuring data integrity



#### SOAIS Solution

- Liaison between the implementation partner and the client ensuring the gaps are addressed, and customer benefits from the product
- Played role of a client advocate validating all business rules, processes and calculations that were implemented
- Streamlined configurations based on the gaps identified
- Enabled the customer towards a smooth and effortless transition to the latest cloud application and helped them embrace the latest features



#### Customer Benefits

- Over a very short period, SOAIS team helped the customer go –live successfully with multiple iterations of validation and verification
- Leveraged the existing support team to validate the implementation and ensured that the implementation was in line with the company's business processes
- Smooth payroll processing with no major issues